ANNUAL REPORT 2018-19



CHILDLINE THIRUVANANTHAPURAM

K. GOPALAKRISHNAN I.A.S. District Collector & District Magistrate





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<u>MESSAGE</u>

Date.....

I am happy to know that CHILDLINE Thiruvananthapuram is publishing their annual report for the year 2018-2019. CHILDLINEs across the state have played a major role in safeguarding the rights of children. The toll free number 1098 spells hope, care and protection for all children in our nation. The partnership model in which CHILDLINE works is also worth mentioning. Due to the active field involvement in Trivandrum, CHILDLINE was able to bring to the forefront many issues concerning children. The commitment of the staff should be applauded as they work 24x7 and 365 days to ensure that no child is deprived of his or her rights. The report will cover the various activities done during the year and readers will be able to understand the effort of work done by the team.

I wish all success to the team behind CHILDLINE Trivandrum for their activities in future.

K.GOPALAKRISHNAN IAS

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What is CHILDLINE?

CHILDLINE is a 24-hour emergency outreach service for children in need of care and protection in India. Any child/ concerned adult can dial 1098 to access this service. This model of service was initiated as a field action project of the Department of Family and Child Welfare, Tata Institute of Social Sciences Mumbai, in June 1996. This was in response to a situation marked by the lack of an emergency service for children, restricted outreach of existing organisations and the adhoc role of allied systems in child protection.

CHILDLINE India Foundation (CIF) was founded in 1999. CIF is the nodal organisation for CHILDLINE service across the country. The goal of CIF is to reach out to marginalised children in need of care and protection.

As of December 2010, CHILDLINE was operational in 88 cities of India spread across 25 states; CHILDLINE 1098 receives over 2 million calls each year. CHILDLINE 1098 is one of the world's single largest children's helpline service and receives 20% of all children's calls on helplines working worldwide. As of December end, 2009, CHILDLINE has responded to over 21

million calls, and has the long term goal of reaching out to every child in distress in each city/district of India.

The XIth 5-year Plan of the Government of India has mandated that the CHILDLINE service must be available in each one

of India's 678 districts. To meet that mandate, the Ministry of Women and Child Development supports CIF under its Integrated Child Protection Scheme.

Target audience

CHILDLINE works with marginalized children from various cities/districts. This includes working with

- Street children and youth living alone on the street
- Emotionally disturbed children
- Child labourers especially in the unorganized sector
- Children who have been abused
- Child victims of the flesh trade

- Differently abled children
- Child addicts, children in conflict with the law
- Children in institutions
- Mentally ill children
- Children affected by HIV/AIDS
- Children affected by conflicts or disasters
- Child political refugees and
- Children whose families are in crisis

Structure of CHILDLINE at the city level

Every city, where the CHILDLINE service is running, has a similar structure, as well as a uniform process in which it assesses the needs of the children, develops a resource directory of organizations in the city, ensures the phones are ringing and provides training to the new team. CHILDLINE functions through a network of NGOs, academic institutions, the corporate sector and the allied systems. The key stakeholders in the CHILDLINE model at each city/district are:

CHILDLINE Advisory Board (CAB) comprises of senior level functionaries from the allied systems, NGOs, concerned individuals, media etc. The CAB reviews information received by local CHILDLINE's from children collated at Open House sessions. The CAB ensures that all Allied systems stake- holder organisations are actively involved in Child Protection in their respective cities.

The Nodal Organisation is mostly, though not always, an academic institution which ensures coordination, training, research, documentation, awareness and advocacy.

The Collaborative Organisation, is the 24-hour service for children, which responds to the calls on 1098, provides emergency intervention if required, links the children to the services for ultimate rehabilitation, conducts awareness and outreach programs and documents every call that comes into CHILDLINE and the intervention or follow up done.

The Support Organisation, responds to calls referred by the collaborative organisation, conducts awareness and outreach programmes.

The Resource Organisations act as referral centers for CHILDLINE. They also participate in outreach and awareness programmes for CHILDLINE.

In the district model, Support partners are replaced by Sub Centre partners, which is a mix of Collab and support partners in terms of their roles.

The CHILDLINE Contact Centre (CCC) is the centralized call center initiative of CIF. Currently there is one CCC located in Mumbai; it receives calls to 1098 from several cities in West & North Zones. Intervention calls are forwarded to partners.

CHILDLINE has thus evolved into a partnership between children, the Government, NGOs, academic organizations and the community, at the city and national levels, to respond to the concerns of marginalized groups of children.

CHILDLINE's comprehensive strategy to bring about systemic change by creating child friendly systems has yielded astonishing results. CHILDLINE works with the system and its processes on behalf of the child to reach the goal of a safe child friendly environment. Hence, impact and change are processes that take a considerable amount of time and call for perseverance. It is the surest way to ensure a long-term solution



Intervention methodology

A call coming into a CHILDLINE centre, is attended to, by one of the team members who work in shifts. This ensures the calls are attended to 24 hours a day. Depending on the nature of the call, be it by a child or an adult, the team member will respond to it, either by going to meet the child first and then linking him or her To medical help, shelter, restoration, Protection from abuse or providing intensive counseling as required.

If the team member feels that he will not be able to reach the child soon, assistance from a support organization that is located in the vicinity of the caller is sought. After the emergency is addressed the next step is to link the child with long-term rehabilitation. This involves referral and networking with other organizations providing

specialized services. The children's participation is an integral component in this process from response to rehabilitation.

CHILDLINE India plays the role of a link between service providers (government, non-government) and children in need of care and protection. All CHILDLINE interventions aim to bring children out of emergency situations, provide options for long term rehabilitation and then link them to appropriate agencies to ensure the same. The period of CHILDLINE intervention may vary from a few hours to a few days and in the case of some children may stretch to years.

CHILDLINE shares a vibrant and dynamic relationship with the children it works with. Ingrained in its daily functioning, is grass root outreach and interaction with children. Monthly Open House, an open forum for children to share feedback about the functioning of the service, as well as share their issues and concerns for themselves, is critical to the functioning of CHILDLINE. City mapping, an extensive exercise to highlight high risk areas where children are prone to abuse, and child protection resources, enables CHILDLINE to priorities and reach out more effectively. Children and youth identify with CHILDLINE and often offer their services as volunteers. They play a critical role in creating awareness about the CHILDLINE service and work as informers who inform CHILDLINE about children in need of assistance. Many of these children and youth grow into the CHILDLINE system and find themselves a space in CHILDLINE centers as paid volunteers or team members.

CHILDLINE works at three levels, functioning as a catalyst to effect systemic change. At the micro level it responds to children on the 1098 helpline, providing them emergency assistance and then linking them to agencies/family for long term rehabilitation. At the mezzo level, CHILDLINE works with the local system comprising state governments, municipal corporations, district administrative units, village panchayaths, community group's voluntary agencies and academic institutions to create child friendly systems.

At the macro level, CHILDLINE works as a catalyst bringing the government, the corporate sector and voluntary agencies together to bridge gaps in the services, address policy gaps, increase budgetary allocations and explore the adaptation of technology for child protection mechanisms in India. It envisages a cohesive child protection force comprising the state, the corporate sector, voluntary agencies and the community working together to ensure each child his/her right to protection.



Child / Concerned Adult dials1098



Connected to a CHILDLINE Collaborative agency



CHILDLINE team rushes to child within 60 minutes



Child provided rehabilitation, Constant follow up with child

The Vision that Molded CHILD-LINE

A child - friendly nation that guarantees the rights and protection of all children

CHILDLINE in action

The activities of CHILDLINE include

The CHILDLINE team receives & responds to the calls

Crisis Intervention

Direct assistance: medical, shelter, protection from abuse, repatriation, death, missing children, intensive counseling

On phone: Emotional support and guidance, information and referral to services for the caller, information about CHILDLINE, silent calls

Long-term rehabilitation

After the emergency needs of the child have been addressed, CHILDLINE explores options with the child to study, learn a trade, go back home etc. Based on the decision of the child, CHILDLINE links the child to an appropriate organization in the city.

Structure of CHILDLINE at the local level in any city/district

CHILDLINE functions through a network of NGOs, academic institutes, the corporate sector and the allied systems. The focus of the service is to reach out to every marginalized child and hence programs must be designed accordingly.



CHILDLINE Advisory Board (CAB) comprises of senior level functionaries from the allied systems, NGOs, concerned individuals, media etc. It is the policy making body for CHILDLINE at the city level and it periodically undertakes reviews of CHILDLINE.



The Nodal Organization, essentially an academic institute ensures coordination, training, research, documentation, awareness and advocacy.

The Collaborative Organization, essentially a 24-hour service for children, responds to calls on 1098, provides emergency intervention, links children to services for ultimate rehabilitation, conducts awareness and outreach programs, and documents every call that comes into CHILDLINE.

The Support Organization responds to calls referred by the collaborative organization, conducts awareness and outreach programs.

Resource Organizations: These organizations act as referral centers for CHILDLINE. They also participate in outreach and awareness programs for CHILDLINE.

CHILDLINE operates in 521 cities by 'partner organizations' - a range of large, medium, and small child rights agencies. Locally, they run the full CHILDLINE service weaving 1098 into their organizational canvases. Nationally, they make up the spine of CHILDLINE.

CHILDLINE Thiruvananthapuram

Being a torchbearer for the entire program CHILDLINE Thiruvananthapuram is the first wing of its kind in the whole state which was started in the year 2000. Loyola Extension Services (LES) Trivandrum works as the Nodal Organization. LES along with the Collaborative agencies, Don Bosco Veedu Society and, Trivandrum Social Service Society and Railway child Help Desk (Don Bosco Veedu society) has done many activities in the city for children. Providing services to the children in need of care and protection, coordinating with Government Departments, networking with the members of the allied system, organizing various programs, etc. were done to prorogate the activities of CHILDLINE. CHILDLINE India Foundation is the core support for the smooth functioning of the various activities. This report is the glimpse of the activities of CHILDLINE Thiruvananthapuram during the period of 1st April 2018 to 31st March 2019.

Intervention statistics 2018-19

1	Number of Intervention	2470
2	Physical Abuse	311
3	Child Sexual Abuse	191
4	Child Labour	15
5	Child Marriage	16
6	Restoration	404
7	Emotional support	906
8	Other Interventions	630

Child Labor intervention Analysis 2018-2019

Channel of Reporting

In the year 2018-19 CHILDLINE Trivandrum intervened in 15 child labor cases. In which 9 cases were informed through centralized call center and 6 intervention known by outreaches.

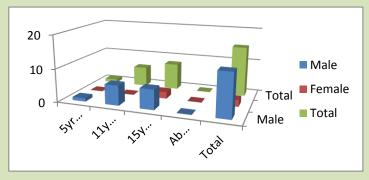
Intervention Analysis

The children who are rescued ranged from 5 years to 18 years, 1 child was among the 1-10 age category, 6 children were 11-14 years of category. 8 children were above 14 years of age. Out of fifteen cases 4 children were only from kerala and rest are from other states. It is an indicator that, there are only few cases reported in Kerala and all most all the children are in school and the dropout rate are also less. Children from all religious background tend to come for child labor is also a conclusion that the religious sentiments are not working when connect to child labour but the poor family background and relation is.

Circumstances of child /Adolescent employee.

It is to be analyzed that why the children though they want to be happy came to work in

difficult circumstances and how they were treated. Four children were in to child labour because they were mentally harassed by others and parents. Two children were rescued because they worked more hours than the hours set by law. 6 children were sharing their accommodation with



adult employees. Two children is rescued when seen working in the night hours. For child salary was cash in hand and for one adolescent child the payment is said to be paid others.

CHILDLINE Follow-up Services Provided

When a child is rescued by childline the child will be given all kind of support, food shelter, transportation facilities counseling what ever they need. Out of fifteen children 7 were given nutrition, 6 were given accommodation facilities and 6 were given clothing facilities. 13 children were re united with their parents and two were transferred to other states/children's homes. Out of 15 cases 6 cases were informed to District labour office and 9 were produced before CWC. 4 cases are reported to DCPU. in three cases police involved in rescuing children. Presentsly 11 children are with parents and 4 children are with relatives, which means that the intervention by childline made the children's life colorful.

Support provided by CHILDLINE in Child Labour Intervention

In all cases childline gave emotional support and guidance to children. In 11 cases parents sensitization were given. Childline also escorted with 8 children to CWC and escorted with 6 children to shelter home. Also in two cases arranged collaboration with DCPU. In 4 cases childline team members given service as witness to the cases.

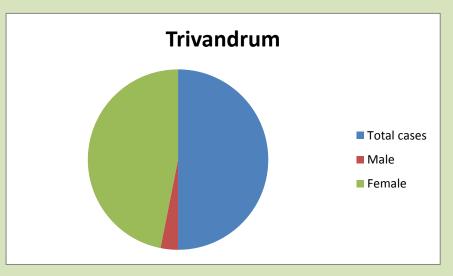
Child Marriage Analysis 2018-2019

In Thiruvananthapuram child marriages interventions are less in number when compared to the other parts Kerala. But the status of child marriages in percentage of the growth rate is increasing in southern districts like Kollam and Trivandrum, Though a small decrease is shown compared to last year. The cases intervened childline Trivandrum makes this point clear.

In 2018-19 childline 16 child marriage interventions were reported in which 15 were of female children and one male child was there. All the cases reported are above 13 years of age and 13 cases were in between 16-18 years of age. The facts clearely shows the chance of getting eloped or marriages among teenagers. It also shows that it is not a custom among any community to getting their children to marry before 18 years of age. The Children from poor income category and SC ST communities also had child marriage cases. Childline in collaboration with other departments stopped 10 child marriages and five marriages were informed after the marriage only. One case could not stop since the child and family changed their place of Residence.

The continuous support by the CDPO s in Trivandrum to be noted and also the other departments in helping children through networking with CHILLINE. The injunction orders are taken in all cases that is reported to them. Five FIRs were filed during this year against the child marriage.

7 people were arrested during the process 4 boys and two boys parents and girls parents were one arrested. The information of child marriages are received from all stake holders also is pointer of awareness created by childline during the past years of work in trivandrm. Teachers Anganwady Workers (2) Friends (20 Relatieves (3)



and Niegbours (4) joined the group along with police and other authorities as informant.

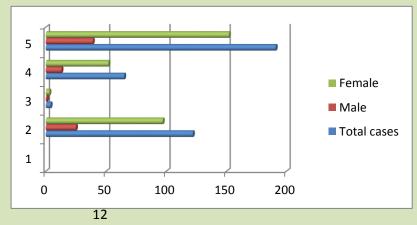
In all the cases police involved in helping the children, CDPOs involved in 13 cases aDCpu staff also involved in 9 cases etc., shows te linkage and networking childline has in the city.

Another alarming factor is that all the cases are not love marriages almost 52 % of marriages are arranged marriages and 48 % of marriages are love marriages without the knowledge of their parents. There were six cases in which the child has no prior relation with the groom. Here also 7 cases were informed as love relation. 90% of cases are reported through childline also shows the reach of CHILDLINE awareness among the citizens of the district.

CHILDLINE could saves lives of many children through intervening in child marriage cases. 95 % of child victims were given emotional support and guidance directly by childline. In 13 cases parent sensitization was given and in 4 cases childline staff escorted th children to avail shelter in children's homes. Analyzing the present status of children, 10 Children are with the parents nd 4 are in the children's home and one child is with the relatives. 9 Children back to the normal life soon after the intervention and other children are also in the process.

Intervention of Child Sexual Abuse Analysis 2018-2019

Child Sexual abuse is alarmingly increasing everywhere in India. Most cases are reported in kerala because of state's leagal social literacy and Childline commitments. Trivandrum has a wide range of programs awareness



through media and outreach and awareness program and trainings, which result in reporting of cases in childline-1098. The analysis of Child Sexual abuse cases will also reveal the fact. Both male and female children are being sexually abused everywhere. 39 male children and 152 female children were sexually abused in Trivandrum during the year.

The age group of children abused is more in 11-15 years of age. A number of 81 children are in this category. The nature of abuse also is revealing the fact that the children are facing severe form of Sexual abuse. Out o f191 cases 161 cases were sexual assault cases.

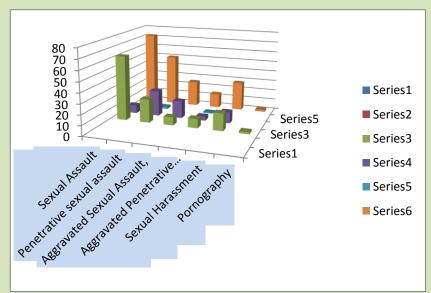
As every one knows now a day children are being abused by know people. The analysis this year also shows the same. The known people included friend or lover, relatives, neighbours and others. It is here the need of parenting education and child rights education to be reached to the families now. Only 29 cases are reported as others or strangers are abusesrs.

Home is the most safe place for everyone bu not for the sexually abused children. 80 children revelaed that they were abused at their own houses, 60 children were abused at abusers house shows that they are not safe at their homes. Also in seven cases child victimized by multiple offenders.

Since the CHILDLINE reaches everybody through the awareness and training using different methods the stakeholders raning from teachers to doctors report the cases to childline either through 1098 or during outreach programs. 124 CSA cases were reported

through CHILDLINE 1098 number.

The analysis shows that the children are being abused at their houses and by the known people. If the reporting is late and the child is eing used by the known people the chance for repeated offence is higher. The linkage can be seen ere 30 cases were



reported after one year, 98 casesbetween 1-6 months' time gaps. The same can be correlated with the analysis and can be seen that 122 cases children revealed that they were abused more than one time and 14 children suffered abuses more than 5 times.

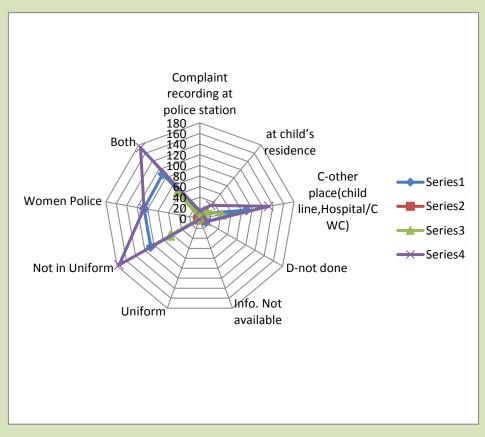
Analyzing th trend of reporting to the CHILDLINE found that 119 cases were repoted before going to police stations revelas the trust that public has on childline services.

Its also to be noted that blood relatives are also abusing children, whos we suppose that the children will be taken care off. 34 cases are reported in which father or step father or grandfather abused children. The children are being abused seriously by their incest. In 68 cases incests abused the children also was sexual assaults or penetrative sexual assaults.

Considering previous years report there were no online abuse reports was there. In this fiscal year child line received 7 cases were reported which gives an alarming factor that online abuses to be addressed now in the district. It included showing pornographic pictures and sending messages to children. Responsible Social media use also to be given awareness to tackle the issues.

In almost all cases the FIR were registered against the abuser. Abusers arrested in 168 cases, Six Children who were involved in CSA were also produced before Juvenile justice **Board** for correction and rehabilitation. Awareness among

the public is being done by the organization involved in childline made the public to report the



cases to the childline. Almost 90% of the cases parents are willing to file complaint, which is a felt need to bring th abuser before law in many cases.

The need of the services of CHILDLINE in a city is assessed through the service provided by CHILDLINE in protection from abuses cases. In all Child Sexual abuse cases in Trivandrum CHILDLINE gave emotional support and guidance to child. In 185 cases parents sensitization was given. CHILDLINE staff escorted to CWC for shelter to the child and in 12 cases escorted for medical examination. In 110 cases escorted to bhoomika or shelter homes. Since the child's education is lost after such abuses childline also given services to 31 children to support for school enrolemnt or restore education. Allied systems were also included after the linkage by childlineto other departments. In 51 cases to DCPU, 28 cases

linked with DLSA, 12 cases to CWC or other jagratha samities etc., Victim compensation scheme also arranged after linking with DLSA and DCPU.

According to united Nations Convention on the rights of children and JJ Act child friendly procedure is a must for the brning back children to normal life. When Child sexual abuse cases is analysed in Trivandrum it is found that now the system is in place and all the stakeholders are following the child friendly procedure to a great extend. It is analysed through the number of intervention in which child is comfortable in taking informations, approaches of police and authorities, etc., in five cases it is said that victim brought in contact with the accused also to be abolished in order to protect children.

Analysing the present status of survivors it is came to know that 90% of the survivors are back to their noram rotine after intervention by childline. 4 children are under vocational training. Due to different reasons some are under trauma for a long time in which childline is following up the interventions. Most of the children are with their parents itself is a hint of positive intervention by childline 135 children are with their parents, 17 are with their guardians and only 39 children are in shelter home.

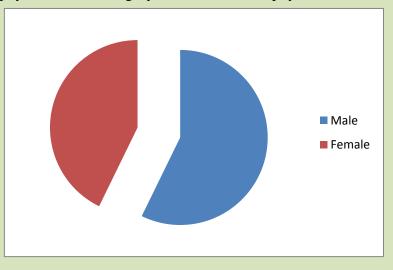
It is to be noticed that 17 teenage pregnancies reported during the year 2018-19 out of 191 cases, which is an alarming factor of heinous offences against children. 7 children gave birth to children and 8 went for abortion one child was abandoned

Physical Abuse

Analysis of physical abuse case against children is need of this era, because the large number of abuse cases come under physical abuse category. There were 311 physical abuse

cases were reported in Childline Trivandrum during the year 2018-19 out of which 133 female and 178 male children were physically abused.

All most all ages of children are physically abused equally, and both male and female children are also abused. 50 children were below the age of 5, 75 children aged between 6-10, 113 children aged between 11-15 and 59



children were 15-18 years of age. Here also we can see that the children between the age of 11-15 are those who are abused physically more than comparing to other age groups.

Another alarming factor is that 69.45 % of abusers are within the family . it consists of father (138) cases mother (26) cases Step father 16 cases etc.,

Abuses are also there who are nor part of the family. There were 26 cases in which neighbours physically abused the children, two shopa keepers, 5 bus workers, 44 school teachers or PTAs, 8 Madrasa teachers, 3 friends two police men and 4 strangers also joined this list when analyzing.

Analysing the nature of abuse 173 cases were beating with hand, 46 cases reported beating with cane and stick, 4 cases reported in beating with iron rod, and 24 cases reported attacking with any other object and 14 children denied food casuing strave, two burning injuries were also reported and 48 other forms of physical abuses. It clearly shows that the physical abuse against children are still there in our society. Most of them may not be pre determined.

In most cases injuries were seen clearely in abuse in seven cases injuries were on head, 6 born fracture cases reported and 90 wounds. There wer 12 cases in which scar on the body and 9 cases swelling on the faces 17 cases swelling on children's hands 5 cases welling on legs and 146 cases were other injuries.

IN all the caess childline could give care and protection to children by giving complaints to police, reporting to CWC, teaken to hospitals, visiting schools etc.,

Another factor is that the compromising of cases, only in 52 cases abusers were arrested, 163 cases abusers were not arrested, because we can see that in 236 cases were compromised we also found that most of the physical abuse cases had connectin with adult issues.

Awareness and Outreach

Awareness and Outreach: Using methods like Word of Mouth Communication, distributing palmlets, etc. Thampanoor IU conducted 762 major awareness programs during the year for teachers, health workers, parents, youth, drivers etc., . They also conducted 1589 outreach programs during the year. Railway CHD conducted 364 railway outreaches and 1615 grass root level outreaches. To be completed

Advocacy Efforts

Team & Coordinators Meet

12 coordinators & 13 team meetings were held during the reporting period. 58 meetings were conducted in Thampanoor IU. The Vellayambalam IU conducted forty meetings. Railway CHD conducted 39 weekly meetings. The city coordinator visits both collab and support

frequently to assess the work and to give proper guidance as and when needed. Various activities and strategies were planned during the meetings to implement the activities effectively. Staff development programs were also initiated during the period.

Directors' Meeting

Two Directors meeting were held during the reporting period. And in the meeting major decisions on awareness creation for stake holders and awareness on preventing child sexual abuse was to be done. Area division was done since the new area was given to vellayambal IU because of the up



gradation from support agency to collab agency.

District Collector's Meeting and DCPC Meeting

In the leadership of DCPO of Trivandrum there is regular meeting with collector to evaluate the child protection mechanisms in wich childline presents the monthly case intervention and other programs. There are three District Child Protection Committee Meeting were conducted during the period. Two DCPC meeting were conducted during the fiscal year in which the meeting decided to give more importance to creating safenet to children so as to strengthen the VCPCS of the district with the joint venture of CHILDLINE, dcpu and the

district panchayath.

Resource Organization Meeting

CHILDLINE as it work with the networking with like minded NGOs, Departments and people with out the organization related to child related work cannot function well. In order to strengthen the work CHILDLINE conducts resource organization meeting for its stakeholder organisation on 26-7-18 and 26-03-17 at Loyola extension services. During the meeting discussion on JJ act and Principles also





ect was done.

Networking visit of the CIF Representatives

Mr. Manoj Joseph, Senior Program Coordinator, CIF conducted one network visit during the reporting period. Review of the activities done by the team was done during the visit. Meetings with the Directors, Coordinators & Team members were conducted during the visit.

State level networking visit also conducted to different departments of State Government during the Visit.



Trainings

A number of 119 Trainings has been conducted by CHILDLINE Trivandrum in the

year 2016-17 for the stake holders, staff and children. The training for Police officials at (KEPA was marked best of it kind in collaboration with the UNICEF), Social work students, Teachers, Anganwady workers and helpers etc., were also conducted along with the same for students from NSS, SPC, NCC etc., Fr. Joye James SJ, Director CHILDLINE Nodal, lead 9 sessions for the Higher secondary teachers on JJ and POCSO act in collaboration with SIEMAT.

Special Program conducted by Railway CHD

- 1. The Child Protection group was constituted on 6-7-18 in the leadership of Dr. rajesh Chandran IRTS, Director of Indian Railways,
- 2. Training for RPF officials was conducted on 28-9-18 in which 42 participants were given training on SOP and Laws related to children.
- 3. Training for GRP officlas was conducted on 12-10-18 in which 30 participatns were given training on SOP and Laws related to children
- 4. On 17 10 18 railway stake holders meeting was conducted in CIF Head and railway stake holders participated.
- 5. The first anniversary celebration of Railway CHD was done on 1-2-19
- 6. Training for Second batch of RPF officials was conducted on 4-2-19
- 7. Training for second batch of GRP officlas was conducted on 15-2-19

Capacity building for CHILDLINE Staff

In order to increase the quality of interaction with children in need of care and protection and also with the people around continuous staff development programs were done. 6 major programs were done during 2018-19.



Sl. No	Date	Торіс	Resource person
1	29/6/18	City Advocacy Plan	Manoj Joseph
2	5/11/18	Connecting and communication	Mr. Praveen Varghese
3	3/9/18	Psychological First Aid for children	Dr. Kiran
4	4/6/18	Stress management	Dr. Udaya Chandran Thampy
5	30/3/19	JJ Prinicples	Jobi AP
6	7/1/19	Dealing with POCSO Surviors	Annet Shaju Muktha Foundation

Open House Programs

In order to reach the marginalised sessions of children, childline do outreach to the children. Open house is a platform were children are made to speak of their issues and problems in the





presence of authorities, like Sis, District panchayath

members, block panchayath members and other elected representatives. In the year 2018-19 CHILDLINE Trivandrum conducted 8 hihly effective open houses and the identified probelems are either solved or reffered to conserned department for action.

Date	Place	Major Issues Identified	Action Taken	cases	Outcome
26.04.2018	Manaca du	Approached for Counseling/Family related Issues/Broken family/Single parent family/Addicted parents	Reported to police, ward members, Parents sensitization	2	Police conducted raids in nearest shops of the schools
04.09.2018	Attukal	Flood related Issues /School dropout cases reported	Educational Materials distribution/ Counseling		Awareness to public
08.09.2018	Neyyati nkara	Flood related Issues /School dropout cases reported	Educational Materials distribution/ Counseling		Flood relief to children
13.10.2018	Kallamb alam	Reported information regarding drug sales/Physical, emotional abuses by neighbours family/ Family issue/Broken family, alcoholism / School dropout cases reported	Reported to police, ward members, Parents sensitization	10	Liabrary started/Police conducted raids in nearest shops of the schools
16.12.2018	Thrippal lur	Reported information regarding drug sales/Reported Child Issues Physical, emotional and sexual abuses by neighbours; family	Reported to police, ward members, Parents sensitization	1/CSA	Case followed up
12.01,2019	Maraya muttam	Reported Child Issues	Reported to police, ward members, Parents sensitisation	1/CSA	Police conducted raids in nearest shops of the schools
05.02.2019	Poozhan adu	Approached for Counseling/Family related Issues	Reported to police, ward members, Parents sensitization	1/PA	Given counselling
26.5.2018	Muttath ara	Groomimg, Molestration, Substance abuse, eveteasing	Submit letter to concerned authorities	Behavi oural proble m, Substan ce abuse, Love affair, Shelter	Police petrolling school time, government system noticed issues of the community, immediate help provided to children need care and protection, increased case reporting

Steps and Strategies	Methods we used
Consultation with stake holders	♣ Face to Face Interaction
↓ Discussion with Community	♣ Audio Video Visuals
leaders	♣ Group Discussion
↓ Invitation for stakeholders	↓ Games
♣ Pre-open house with Children	♣ Sharing
4 Motivation	♣ Flip Chart
♣ Open House	

ACTION TAKEN

- **↓** Issues identification
- **4** Priorities the issues
- **↓** Discuss the issues with the stakeholders present
- **♣** Draft and submit the issues on the basis of Priority
- **♣** Monitoring and Follow-up

State Advocacy by CHILDLINE Trivandrum

Trivandrum being the capital city of kerala also made its stamp on conducting, collaborating in state programs, especially conducting state level training programs for different stake holders. Childline directors and the district coordinator were resource persons for SIEMAT, Kerala Police, ORC etc., and collaborated in 26 training programs. 20 batches of CWPOs were trained by UNICEF as child friendly police. Teachers were trained on child protection laws in collbortin with SIEMAT and Our Responsibility to Children Program.





Day Observances

International child Helpline day

Child Helpline Day Poster Release At Radio Partner Big Fm 92.7

TSSS Trivandrum Childline Collab planned to celebrate international child helpline day in an innovative and productive manner. So the Childline team conducted a radio show in 92.7 Big FM, one of the leading FM Stations. Trivandrum district coordinator Mr. Jobi, Childline center coordinator Mr. Kiran and Childline team member Mr. Ananthu presented in the show the importance of knowing and using child help line number and the usefulness of it. Conducting an Awareness program at the Mall of Travancore, the first mall in the district was

a exiting experience for the team members.

The event was inaugurated by handing over childline poster to the General Manager Mr.

Kishor Kutty. In three floors of the mall display board was installed by the team and broachers and card containing child help line



numbers and other details were given to the public at the mall. Child helpline

International child Helpline day was also observed on 17-5-18 at Thampanoor railway station with the help of railway, cleaning staff children and the passengers participated in the training 4557 people were given awareness through depcting childline pictures and giving brotures.

International Missing Child Day

The international missing children's day was observed in the railway premises by conducting exhibition of pictures drawn by the CHD team and distributed childline Caps to the passengers, Dr. Rajesh chandran IRTS visited the exhibition.

Launched in 1998 as a joint venture of the of the International Centre for Missing & Exploited Children (ICMEC) and the US's National Center for Missing & Exploited Children (NCMEC), the Global Missing Children's Network (GMCN), 25th May of every year is commemorated as the International Missing Children's Day. Childline India is a project of

the central Ministry for Women and Child Development. It operates a 24hour toll free phone outreach service for children and has been addressing and catering to the issue of missing children along with many other children in distress.

As a part of observing the day the CHILDLINE team in Thiruvananthapuram (Don Bosco) embarked on an outreach and awareness mission about the significance of the day at various power centers and public spots across the district.

Thiruvananthapuram CHILDLINE Co-Coordinator Mrs. Mereena Emmanuel marked the beginning of the day's activities by handing over the poster for awareness about missing children to the Sub Inspector of Nemom Police Station.

Next in line was the Balaramapuram Police Station. Sub Inspector Mr. Hemanth Kumar joined the activities by receiving the awareness poster from the team.

Balaramapuram Panchayat President Mrs. VasanthaKumari released the poster and the same was pasted across the Panchayat office premises to create awareness for the









employees and visitors of the office about the problem of Missing Children.

The officers of the Fire and Rescue Station officers received the awareness poster along with his colleagues.

Neyyatinkara Municipal Corporation Vice Chairman Shri. KK Shibu and Public Works Standing Committee Chairman Mr. TS Sunilkumar received the awareness poster from the Childline Team.

An Awareness class was arranged at the Govt. Hospital at Neyyatinkara for 60 Nurses working there, which was followed by the releasing of the awareness poster which was handed over to the Superintendent Dr. DivyaSadashivan.





Mr. Santhosh Kumar, Sub. Inspector a Neyyatinkara Police Station joined the team with the activities and released the awareness poster.



The events were concluded at the Neyyatinkara bus depot. The Childline Team members interacted with the passengers there, handing over informative pamphlets and pasting the awareness posters across the bus station.



World No Tobacco day

The world no tobacco by CHILDLINE was observed on 31-5-18 in the railway premises in collaboration with Trivandrum central railway. Cleaning staff, railway officials, Ngo officials etc., participated in the observance. Railway team conducted awreness and exhibition at railway premises.

World Environment day

The world environment day was observed on 5-6-18 at Trivandrum railway staion with the railway officlas and staff. A Go green rally was conducted at railway staion platforms. A pricture drawn by CHD team member Mr. jobi was fixed permentntly at Trivandrum central to give awareness to public.

INTERNATIONAL GIRL CHILD DAY

International Day of the Girl Child (11 October), themed "With Her: A Skilled Girl Force", join CHILDLINE TRIVANDRUM as we stand with girls everywhere as they inspire, innovate and take charge of their own future. The global action on International Day of the

Girl is a call for a social and political revolution to tear down the barriers that continue to hold girls back.

When girls have equal opportunities, they can transform their lives and communities.



This year, the CHILDLINE Trivandrum observed International Day of the Girl Child at OLM HSS, Puuthucurichi. Presidential address was delivered by Kumari. Renjima IX standard OLM HSS. The Programme was inaugurated by Director CHILDLINE IU Vellayambalam Rev. Fr. Lenin Raj T. As part of the awareness on the atrocities against girl

children PINK CAMPAIN was conducted. He principal Sr. Rosy OLM HSS and CILDLIENE CROs provided motivational talk on the occasion.

CHILDLINE @18 CHILDLINE SE DOSTI CAMPAIGN CHILDLINE SE DOSTI WEEK

CHILDLINE Se Dosti is a week-long national campaign from observed during the month of Novemebr, to make ordinary citizens stakeholders of childline to make aware off CHILDLINE 1098. The primary objective of this campaign is to spread awareness amongst those who remain unaware about the works done by CHILDLINE and generate CHILDLINE 'Dosts' everywhere!

CHILDLINE SE DOSTI WEEK INAUGURATION

CHILDLINE TRIVANDRUM in association with District Legal Services Authority

organised CHILDREN'S Day and CHILDLINE SE DOSTI campaign at Vidyasadan Central School Mariyanadu. His Excellency Rt. Rev. Dr. Christudas Auxiliary Bishops Latin Archdioceses Trivandrum delivered presidential address,



Programme was inaugurated by Shri.Dr.MP Antony, Member Kerala State Commission for Protection of Child Rights. Shri. Siju Shaik Subjudge & Secretary DLSA delivered Children's Message and released Dosti poster. Fr. Lenin Raj T Director CHILDLINE Trivandrum, Fr. Ashlin Manager Vidhyasadan Central School. Mr. Jobi Kondoor District Coordinator CHILDLINE Trivandrum Felicitated. On this occasion Children tied Dosti band

on eminent personalities who are gathered to the function and CHILDLINE team created PINK CAMPAIGN: The Boys Painted girl child picture using Pink color and handed over to girl children as a symbol of love and care towards them.



CHILDLINE @ **18** November 14th is celebrated as Children's Day in India, rightly fixed in honor of the great child lover and first prime minister, Shri. Jawaharlal Nehru. On this day we fittingly began a one week long child rights campaign to spread messages of child rights and protection. Incidentally it was on this day 18 years back that the first phone bells

rang hailing a bright future for children in need of care and protection – yes, the toll free number 1098 of CHILDLINE was born 18 years back in Kerala! As CHILDLINE, Trivandrum had completed 18 years of its service for children in the district of Trivandrum in Child Editor a show in Aisanet







Let them Smile even on a Sick Day at the Hospital

Sick children in Women and Child Hospital were able to forget their pain for some moments when we gathered them and provided them gifts and sweets to remember Children's Day.

Thampanoor IU started its Dosti Week Campaign with the Children's ward of Govt. Women & Child Hospital, Thycadu. The programme was inaugurated by Dr. Preetha James (Superintendent, Women & Child Hospital), Fr.Thomas PD, Director, CHILDLINE delivered Children's Day message and Dr...., Deputy Supt.. Congratulated the team for crossing 18 years and shared his experience in collaborating with CHILDLINE. CHILDLINE team members handed over hand made greeting cards, colouring books and sweets to the children.



On the same day CHILDLINE staff visited the exhibition conducted by Railway Child Help Desk Team. Provided the children with Dosti band and distributed handmade cards to the children who accompanied with the passengers. CHILDLINE also handed over the cards to the railway officials; moreover we took part in the awareness campaign organized by the Railway CHD.



OrientationProgram for Protection from Abuse and Molestation

On the 15th of November students of grades 8th and 9th from Holy Angels School were given training on OPPAM (Orientation Program for Protection from Abuse and Molestation).

Mr. Emmanuel and Mr.Pramod handled session on Child Rights, Child Issues and POCSO Act. 200 girl children participated in the awareness class Ms. Lavanya V Kumar a student representative commented that "the OPPAM Programe was an insightful session helped us to



know the laws especially POCSO Act which safeguard the children from sexual abuse".

Parenting Training

CHILDLINE Trivandrum in Collaboration with Vimala English Medium School Organised a Seminar on Effective parenting at Mancha Nedumangadu. 200 Parents participated in the training. Children inaugurated the parenting traning in the presence of Dr. MP Antony, Member KeSCPCR and Mr. Jobi Kondoor, District Coordinator, CHILDLINE Trivandrum. Dr. Udaya Chandran Thampy, State Trainer, ORC kerala Lead the session on effective Parenting.

Training Programme For Cds Members At Kadinamkulam Panchayath

Childline Trivandrum successfully trained a 52 volunteers through an extensive one day child protection awareness training at Kadinamkulam panchaytah, Participants





CDS members of Kadinamkulam panhayath, Trivandrum. Came together to learn about child rights. The programme was inaugurated by Shri. Jose Nicholas Welfare standing committee chairperson

Kadinamkulam Panchayath. Resource person by Mr.Jobi Kondoor

CHILD FRIENDLY FOOTBALL



CHILDLINE SE DOSTI Programs at Trivandrum Central Railway station

CHILDLINE Se Dosti campaign exhibition was conducted by Railway Child Help Desk at platform No1 from November 14th to November 24th 2018.Railway CHD staff and



Thampanoor IU team gave awareness to children, passengers and railway officials(Dr. Rajesh Chandran, IRTS Station Director, Mr. Sajid SMR, Mr. Sreekumar CTI) by giving greeting cards and seed pen. Also tied pink ribbon to children and railway officials.

Awareness drive from
Trivandrum Central to Kollam
Junction and awareness to train
passengers of Kannur Janshadabati
Express and Netravati Express. (Also
met and gave awareness to Mr. V.D.
Satheesan MLA Paravur, Ernakulam)



CHD Team also participated in signature campaign conducted by kollam team at the Railway platform



On 15^{th} November 2018 to 21^{st}

November 2018, 13 Fine Arts college students joined CSD campaign exhibition and drew 18 creative painting on child rights, child related issues etc. it was also exhibited in the railway

of CSD week.

Railway CHD

conducted meeting

at VIP lounge to

their

release



creative paintings and they were received by Childline Director Fr. Thomas P.D.. The students were welcomed and felicitated by Mrs. Resmy Mampilly (CHD Coordinator) Dr. Rajesh Chandran IRTS ,(Station Director),Mr. Sajid (Station Manager)Mr. Sabu (RPF Inspector) fecilitated the same. Mr. Rejeesh proposed vote of thanks.

The volunteers were also awarded with a memento from Childline. Railway Child Help Desk gave awareness to stall vendors, restaurant staff, porters, passengers, cleaning staff, taxi drivers, auto drivers and railway officials, regarding importance of CSD campaign, child labour, child beggary and child trafficking during the Childline SE dosti campaign from 14th November to 24th November 2018.

CHD Team placed CHILDLINE posters in platforms (11 numbers) and railway offices (22 numbers) in Trivandrum Central. CHILDLINE advertisement is being telecasted in the railway stations through public addressing systems.

CHILDLINE Youth Volunteers Training,

CHILDLINE Trivandrum &

Department of Sociology, University

of Kerala, Karyavattom Campus

jointly organised one day training

program for the youth volunteers was



organised on 19/11/2018. Fr. Thomas PD, Director, CHILDLINE Collab, Smt. Shobha, Head Department of Sociology, Dr. Antony Palakkal blessed the dias with their presence and speech during the inauguration. Mr. Maneesh M Nair, State Coordinator, Kerala Child Rights Observatory lead the session on Child Rights and JJ Act. Mr. Jobi Kondoor District Coordinator CHILDLINE lead the session on POCSO Act 2012 and role of Volunteers in child Protection.

OPPAM training was presented to students of Govt. Girls High School, Neyyattinkara.



DARE: Drugs Abuse Resistance Education

Date: 16th November, Name of the School: St. Mary's HSS, No. of Participants: 420 students (Both boys and Girls), Class Range: 9th & 10th Grade

On 16th November, CHILDLINE awareness and substance abuse class was provided to students of St. Mary's School.







On 19th November in P R William's School, Kattakada Mr. Thampi and Mr. Manuel handled a session on the topic "Study Method", helping the children to concentrate on their studies, and thereby managing their stress.

Youth Training Program

"The youth of today is the leader of Tomorrow". Keeping this in mind CHILDLINE

Trivandrum conducted a youth training program in ITI College, Kumarapuram on 22nd November. Around 40 students participated in the program. The training was conducted in order to build resilience against the use of drugs. The youth were



informed to report the cases of children using the CHILDLINE platform.





Dream for A Better Tomorrow For Children: State-Level Stakeholders' Meeting

The State Level Stakeholder Workshop organized in order to put together a state level action plan for the protection and care of drug affected children was held at PWD Rest House, Thycaud. All important stakeholders like Child Rights Commission, CWC, CHILDLINE, DCPU, Kaval Project members,



Narcotic Cell, Excise Department, and Teacher Counselors were present and actively shared





their views to create an action plan to provide a better tomorrow for drug affected

children which is an increasing menace and hurdle children to reach their full potential. Child Rights Commission Chairperson, Shri. P Suresh inaugurated the workshop and Shri P Vijayan IPS, delivered the keynote address. The panel members from major Government





interventions to thwart the menace. Shri. Subair KK, Child Expert moderated the sessions.

The Dosti Week Program was concluded with honoring the staff members namely Mr. Thampi, Mr. Manuel, Mrs. Mareena, Mrs. Leeja Mary, for their tremendous efforts in building the network of CHILDLINE in the district of Trivandrum

International day against substance abuses

International day against substance abuses was observed on 26-6-18 at Trivandrum central railway station. An exhibition was conducted at Trivandrum railway station on the same.

International day of the Girl Child

The day was observed with different programs. In the central railway staion with the help of student volunteers a childline awareness was done. Pink band campaign was also done during the day observance. A mass awareness program was also included in the railway with the help of MSW volunteers.

National Girl child Day

National girl child day was observed in Trivandrum railway premises by giving awreness to

girl children and women. The team distributed pink handkerchief, handbag and brochure to girl children. A number of 10000 members were given awreness.

On 24th January, National Girl Child Day, we worked alongside all girls to expand existing learning opportunities, chart new pathways and calling on the global community to rethink how to prepare them



for a successful transition into the world of work.

The day commenced with bicycle awareness rally organized by CHILDLINE in collaboration with Christ Nagar Higher Secondary School followed by a public meeting with the 60 students of Upper primary. The cycle rally was inaugurated and flagged of by Her Highness Pooyam Thirunnal Gaury Parvathy Bhai. Christ Nagar Higher Secondary School's principal

Rev. Fr. Bino Paturkalam, physical education staff and other teachers from the school accompanied the children from Kowdiar Palace to the school.

Children were given an insight on issues faced by girl children in India and magnitude of gender equality among children. All the participants were presented with a token of appreciation. The outstanding poster prepared by a student was presented with a memento with the caption "She makes the world bright; Still struggles to see the Light".

In order to shape a new generation where gender roles are respected and inclusive culture in

girl-women matters is promoted, there is need to start with children. It is teachers who can impart this valuable knowledge to children. Bearing this in mind one day training was organized for Manacaud Teachers Training Institute students.

The training was conducted in two sessions. First session on

legal awareness including POCSO Act and Juvenile Justice Act was taken by Mr. Maneesh M Nair and second interactive session on Gender Sensitization was given by Mr Biju Simon. The students training to be teachers would mould the upcoming generation, thus educating them on gender equality and creating a difference.

An awareness campaign with public address announcement, Street Theatre, Vehicular exhibition, Quiz program and leaflet distribution took place today throughout the district against increasing drug abuse among school children. The campaign started at Govt. School, Aryanad, and moved to Kattakada, Poovachal, Vilavoorkal, Malayankizhu, Thirumala, Pangodu, and East Fort and ended at Shangumukham Beach. Over 5000 people were provided message against increasing drug culture. A one month effort of rehabilitated children and Volunteers bore fruit today to provide a compelling message against drug abuse.

TRAINING PROGRAMME ASSOCIATED WITH DISTRICT LEGAL SERVICES AUTHORITY

On 23rd July 2018, District Legal Service Authority and Trivandrum CHILDLINE together organized Seven days propaganda program on Kerala Victim Compensation



Scheme and protection of children. The program was inaugurated by Respected District Judge who is also the Chairman of District Legal Service Authority Mr. K. Babu. ADGP Dr.

B. Sandhya IPS presided over the function.

Following that Sub-judge Mr. Siju Sheikh guided the class for police officers on victim compensation scheme. Later on CWC Chairperson Fr. Joye James led the class on the child friendly procedures to be followed by police in the cases of sexual





atrocities against children and other rights of children in reference to POCSO Act 2012.

On 24th July 2018, 12 pm a class was conducted by Mr. kirandas, center coordinator of CHILDLINE for CDS Chairperson and PLVs DLSA



Trivandrum members on identifying vulnerable children in the community,

On 24th July 2018, afternoon 3 p.m a class was conducted by Mr. kirandas, center coordinator of CHILDLINE for ADS supervisors on identifying vulnerable children in the community, protection and rehabilitation.

On 25th July 2018, afternoon 12 p.m a class was conducted by Mr. Jobi Kondoor City Coordinator of CHILDLINE for Community Counselors and Gender desk volunteers handling survivors with understanding of child rights & Child psychology.

On 26th July 2018, 12. PM a class was conducted by Mr. kirandas, center coordinator of CHILDLINE for ICDS Supervisors (Taluk Level) on identifying vulnerable children in the community, protection and rehabilitation.

June 12: International Day against Child Labour'2018

United Nations International day against Child Labour is observed every year on June 12th to create awareness and work towards bringing down this social evil. This year's theme was "Generation Safe and Healthy." Records suggest at least 3.3 million children to be involved in Child Labor in India. When a child gets involved in any form of labour, he ends up losing

out on education, and personal development and his right to lead a healthy and safe life is at stake. Education and a healthy and safe childhood indicates a country's progress in the social sphere. Ensuring a safe childhood and saving children from child labour is a joint effort that invariably has to come from each of us and we have to take it up as our duty.



CHILDLINE Thiruvananthapuram along with Labor Commissionerate and the Police





Department and the general public worked

actively towards bringing down the numbers of children being engaged in hazardous, domestic and other works in the state. And as a result of their consistent efforts, Thiruvananthapuram emerged as the first state free of Child Beggary on 28th January 2007 and as 'Child Labour free District' on June 12th, 2013.

The CHILDLINE team from Thiruvananthapuram set out on a joint venture on June 12th, 2018 on a mission to create increased awareness about this social menace. The venture was officially flagged off from the Thampanoor KSRTC bus terminal by Mr. Alexander IAS, Labour Commissioner...

Welcome address was delivered by the District Labour Officer Mr. Sudheesh. Presidential address was done by Fr. Thomas P.D Director, CHILDLINE followed by felicitations by Mr. Lopez, Director, Transport Officer and Mr. Jobi, District Coordinator, CHILDLINE.



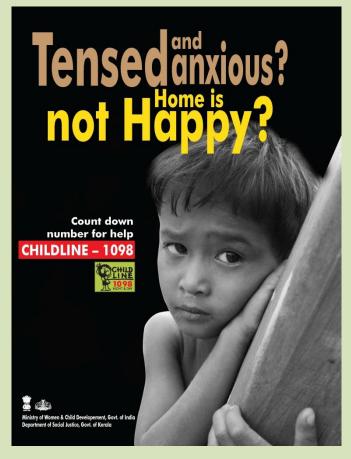
A pledge against Child Labour was administered to the public gathered by Mr. Pramod,

CHILDLINE and the official function was concluded with a Thankyou note delivered by Programme Manager, Mr. Manuel George.

Following which various spots around the city welcomed the awareness announcements about Child Labour. The team conducted various other interactive and informative activities. Quizzes were conducted in public gathering by CHILDLINE team and magic performance was conducted by the veteran magician Shri. Haris Thaha

Areas Covered Thampanoor, Palayam, College, Pattom, Medical Kowdiar, Ambalamukku, Peroorkada, Vellayambalam, Thycadu, Karamana, Kaimanom, Pappanamcode Bus Station, Niramankara, Attakulangara, Karimadam and ended at Gandhi park. Magic shows were conducted at Thampanoor Bus Stand, Medical College Bus Stand, Peroorkada Bus Stand, Kaimanam and Gandhi Park.





Major Achievements during the financial year 2018- 19 (April- 18 to March- 2019)

- ✓ Display of permanent posters of Railway Child Help Desk in platforms(11 numbers) and railway offices (22 numbers). Only Trivandrum central railway station CHD got permission to place CHILDLINE permanent posters at all offices in TVC due to the relevance of CHILDLINE at national level and in recognition of the great achievements of Trivandrum railway Child Help Desk.
- ✓ Permanent Display of picture drawn by Mr. Jobin Joseph regarding World Environment Day June 5 at the entry area of Trivandrum Central railway station.
- ✓ Setting up and running a Village Child protection Committee (VCPC). Consultation With Panchayath President, Interaction with ICDS Supervisor, Welfare Standing Committee Chair Persons & Health and education standing committee chair persons was done then trainings were given to officials schools and stake holders in 10 selected panchayaths.
- ✓ Praveshnothsavam: conducted at Amboory Puravimala school and in collaboration with sanchari and in other schools.
- ✓ On 12/10/18 Mr Jobi participated in Samoohyapatam program, one hour discussion session on child Rights and Child Protection was aired.
- ✓ Training Given to two CWPO from entire Police Stations of Kerala in collaboration with UNICEF and Kerala Police Academy Trissur, A number of 960 police officers were trained as Child Welfare police officers
- ✓ Training given to all School HMs and Principals of schools of Kerala on Child Protection in collaboration with SCERT and SIEMAT
- ✓ Collaborated with ORC to give training to selected children in different schools on child protection and lifes kills -SMART 40
- ✓ In collaboration with Tribal department and ORC, trainings on child protection was given to teachers and students of Tribal schools
- ✓ A pocket diary and calendar was printed and distributed among stake holders and departments
- ✓ A youth volunteers group has been created and being made use for the awareness creation.
- ✓ In collaboration with IU Vellayambalam training is being given to Brides and Bridegrooms on parenting and child Protection,
- ✓ Wall painting child friendly police station
- ✓ Child friendly police station visits arranged for summer camp students and SPC students.

- ✓ DARE (Drugs Abuse Resistance Education)- school related awareness program
- ✓ Posters pasted in all police stations, panchayath offices, Hospitals, Municipality on international missing child day
- ✓ Magic Show
- ✓ Vehicle announcement on day observances (anti-child labour day)
- ✓ Quizz Competition for public awareness
- ✓ Conducted painting competition during day observances
- ✓ School counsellors training
- ✓ Flood affected area visited/cleaning/
- ✓ Educational materials distributed in flood areas
- ✓ OPPAM (Orientation Program for Protection from Abuse and Molestation)
- ✓ Gender Equality awareness (Theme based/International girl child day)
- ✓ CHILDLINE @ 18 news in Asianet child editor program
- ✓ Dosti week inauguration in children's hospital
- ✓ Childline director, Fr. Thomas PD, took part in issue based discussions in visual media, print media and radio
- ✓ Stake Holders Meeting
- ✓ Conducted football competition
- ✓ Street play against substance abuse
- ✓ Cycle rally on National girl child day
- ✓ Poster competition with theme National girl child day and the child with best poster was given a token of appreciation.
- ✓ Volunteer groups formed among teachers training institute (students) and nursing students.
- ✓ As part of Village Child Protection Committees strengthening training was given to village personals.
- ✓ Pasted childline visibility boards in Public Health Centers (5 selected panchayath and 2 district hospitals)
- ✓ Pasted childline visibility boards in Thampanoor bus stand and Neyyattinkara Bus stand.
- ✓ Puppet show against domestic violence(InternationalWomen's Day)
- ✓ Mike announcement (International Women's Day)

Conclusion

CHILDLINE trivandrum has contributed much for the children at risk situation through the CHILDLINE project. The local authorities, allied systems, NGO partners, volunteers and well wishers had rendered a great support for its effective functioning. We thank the Ministry of Women and Child Development and CHILDLINE India Foundation for the financial and monitoring support. The Women and Child Department, Government of Kerala, CWC, DCPU, DCPS, Resource Organizations and Volunteers had contributed significantly for the effective running of CHILDLINE network in the district. The right time interventions and proper actions of our team provided better childhood for many underprivileged children in the district. Through variety of creative awareness programs the team imparted knowledge about the services of CHILDLINE for more than 10 lakhs of general public. As the support orgniztion has been upgraded to collab, the district has been devided into two intervention units resulted in qualitative and quantitative actions in cases. During the month of August Kerala experienced high rainfall which led to flood across the state. In Thiruvananathapuram, CHILDLINE visited flood affected areas and provided psychological first aid and necessary needful materials for children. The year ended with overwhelming success. Our dream doesn't end until our society become a catalyst for better childhood.

TEAM CHILDLINE THIRUVANANTHAPURAM









CHILDLINE –CWC meeting

Exhibition at Attukal











